

Deutsche Wohnen » Standards for tomorrow Magazine 09

Editorial



the financial year 2009 has been completed. You hold in hands the report on an eventful and special year. Competence, transparency, sustainability – these values determine our daily actions. They are what makes us successful and were the driving force for the positive developments of the last few months.

With knowledge, market expertise and foresight - shortly: through competence –, we grew. This competence is concentrated in our operating companies and becomes visible in our value chain: It allows the long-term development of real property by way of efficient investments in the areas of modernisation and restoration according to accepted conservation practices possible. We want our decisions to be comprehensible. Transparency on all levels is a prerequisite for this. We count on proactive communication with our investors as well as the general public; but also the exchange with partners, employees, and not least our tenants is decisive for us.

Especially in the past year defined by the economic crisis, our company strategy designed for the long term has paid off. Our business model and the sound financing of our group build a consistent foundation for our business activity. This guarantees extensive independence from the volatile market situation. However, sustainability not only means responsibility for solid finances, but also towards society and the environment.

In addition, we would like to introduce our most important success factor to you - our employees! Our basic values are concentrated in them: their competence, our transparent cooperation, and the long-term working relationships are our assets – lastingly.

We are on the right path to becoming the innovation leaders on the German housing market. We can look back on a successful year and optimistically forward, for our motto is: Setting standards for tomorrow.

Your sincerely

Michael Zahn Chief Executive Officer

71 new hires, of which 9 trainees

Introduction of the new service structure

Dear Reader,







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Competence, transparency, and sustainability are the prerequisites for the success of the business model. Page 0 The sustainable optimisation of the portfolio is based on the value chain. The so-called Waldsiedlung is one of many examples for the successful development of our real property holdings. Page 0 » 08 Our business segments The business activity of Deutsche Wohnen is represented by three operating companies. Deutsche Wohnen Management GmbH is responsible for the management and development of the entire real property holdings. Page 0 Deutsche Wohnen Corporate Real Estate GmbH is responsible for portfolio management, disposals, and acquisitions within the portfolio strategy. Page 1 KATHARINENHOF[®] Seniorenwohn- und Pflegeanlage Betriebs-GmbH is active in the nursing and care area. Page 1 Our residential property portfolio » 16 The sustainable value development of the residential property portfolio on the basis of the strategic orientation and the most important operational figures for 2009.

Berlin and Frankfurt/Main – 68% of the core portfolio are concentrated in these two regions with growth potential.

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Our company



of our employees account for our success. he work are characterised by fair and		
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Projects that provide a vital neighbourhood together of our tenants	Page	30
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e: some of the UNESCO world heritage f our real property since 1920. eutsche Wohnen, presents the unique		
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Sustainability as model for success

Long-term value creation and the generation of growth prospects are at the centre of our corporate strategy. Competence, transparency, and sustainability warrant the successful realisation of our business model.



49,496 property units, 355 employees, 81.8 million shares (without KATHARINENHOF®)

Deutsche Wohnen is one of the leading listed housing companies in Germany. The operative focus is on the administration and development of residential property. Our company, which is based in Frankfurt/Main with its principal place of business in Berlin, was established more than ten years ago and has operated as an independent stock corporation for four years now.

We are positioned nationwide with 49,496 units, of which 49,026 are residential and 470 commercial units. The emphasis of our corporate strategy is on attractive residential property in the economically important markets Berlin, Frankfurt/Main and Rhine Main.

Our operative business activity is organised in three companies. Deutsche Wohnen Management GmbH and Deutsche Wohnen Corporate Real Estate GmbH are the pillars of the housing business seqment. They concentrate the process of the professional administration and development of the holdings on the one hand, and the disposals and portfolio management on the other hand. The nursing business segment is operated by KATHARINENHOF® Seniorenwohn- und Pflegeanlage Betriebs-GmbH. It offers high-value retirement housing estates for selfdetermined living in an environment appropriate for the elderly. Deutsche

Wohnen AG acts as finance and management holding for the companies within the Deutsche Wohnen Group. Its responsibilities include all central business functions such as the strategic business development, as well as the human resources, communication, IT, organisation, legal, and financing/accounting/controlling departments.

The Executive Committee of Deutsche Wohnen acts as extended management to the Management Board. The team represents the competences of the finance, legal, administration, portfolio management, and disposals departments in order to comprehensively advise the Management Board in questions of strategy and management planning.

All business activities are aimed at the continuous optimisation of the value of our portfolio. The development of the core portfolio as well as strategically opportune acquisitions and disposals are essential fine-tuning instruments. Our operations are defined by the commitment to quality and the increase in value of the property, as well as to efficiency of the operating processes. The sustainable management of our residential property is based on economical and ecological factors, for example the examination of the energy efficiency

October 2009: Issue of 55.44 million new shares of our estates and the investment into its improvement.

Transparency and fairness in dealing with our partners are also a decisive part of the success of our strategy. Together, we work on achieving an effective service level that increases the satisfaction of our tenants in the long term.

With strategic foresight towards demographic developments and energetic requirements, we utilise the enormous growth potential of the housing economy. We have the best prerequisites to actively accompany the consolidation process of the German housing market and to successfully design growth processes.

Gross issue proceeds from capital increase 2009: EUR 249.5 million

Our value on the example of Zehlendorf

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We count on extensive measures for the development of the individual property holdings for the optimisation of our portfolio. The example of the housing estate Waldsiedlung in Berlin-Zehlendorf clearly shows how we have built up our value chain in order to lastingly raise the potential of our property.



Result:

The Waldsiedlung is among the most popular residential areas in Berlin's western part and almost fully rented out. We were able to achieve a rent development from previously EUR 4.47 per m² to EUR 6.32 per m² through our investments.

70% of the rental units are between EUR 6.00 and EUR 8.00 per m²

Our business segments

Deutsche Wohnen Management GmbH

> Property management first of all means increase in value. <

Dr. Kathrin Wolff Executive Committee and Chairperson of the Management Board Deutsche Wohnen Management GmbH

> All our activities - the monitoring of the structural and infrastructural quality of our properties, modernisation, decisions on transactions within the holdings, as well as acquisitions and disposals - are geared to the long-term development of the entire portfolio.

> The areas development and service form the core of our value chain. <

Our core business, the management and development of the real property, is the responsibility of Deutsche Wohnen Management GmbH. It combines leasing and rent management, central purchasing, maintenance and modernisation of the housing property - all activities in the context of the administration of the housing property as well as the tenant liaison and support.

> 226 employees are responsible for the satisfaction of our tenants. <

In this process, all measures go hand in hand: In order to be able to correspond to the needs of our tenants even better, we optimised our service structure in the past year. The care of the tenants now takes place through a service centre and service points on site. The service centre is the central starting point for all inquiries regarding housing. The service

locations in Wilmersdorf, Reinicken-Frankfurt/Main, Mainz, Koblenz, and Neustadt an der Weinstraße. There, sonal consultation.

In addition to the provision of service, the rent management is an essential area of responsibility of Deutsche Wohnen Management GmbH. The current market situation is regularly reviewed and the locations are adjusted accordingly. The central service management, together with the two teams for facility management and central technology, determines the optimisation potential of the real property and carries out the corre- folio. sponding construction measures.

Together with our external partners, we professionally manage our properties. In order to achieve constructive cooperation on equal footing, we re-organised our service provider structure in the past year. We now closely collaborate with approxi-

points are located directly at our mately twelve of originally over 300 system suppliers. We include our dorf, and Britz in Berlin, as well as in partners early in the strategic portfolio planning in order to profit from their know-how and experience. Via our employees are available for per- an innovative IT interface system, we are able to organise the business processes transparently and effi-

ciently. With the new structure, we have saved approximately EUR 2.5 million, which is reflected in the operating expenses of our tenants. All activities, from modernisation to process optimisation, to the collaboration with partners, are oriented on our company strategy and aim at the sustainable optimisation of our port-

Vacancy rate development in percentage



49,026 housing units, 226 employees, gross rental income 2009: EUR 190.6 million

Increase of the current gross rent 2009 by 5,0% to EUR 5,04 per m²

Living quality, safe and guaranteed

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Deutsche Wohnen Management GmbH has further optimised the requirements for a professional and efficient portfolio management through the reorganisation of the service provider structure. For example, infrastructural services are carried out in an integrated way by established facility management partners.

We introduced a customised quality management programme in order to record and evaluate the quality of our properties nationwide. This way, we can review the compliance by way of customised performance standards and secure the value of the portfolio.

Weekly representative sample inspections in our properties are carried out for ongoing quality control. The efficient organisation of these inspections is guaranteed by the close collaboration among the departments. The new programme allows an expert evaluation of the real property through transparent and complete documentation. Necessary measures are recognised early and carried out to the benefit of a sustainable building management.



Our business segments

Deutsche Wohnen Management GmbH | Service





Our service centre: always the right connection

Since 1 May 2009, we have operated the service center require detailed examination are sorted and forwarded to such as rent certification and permits, as well as tenant tially to the satisfaction of our tenants. information are handled directly. In addition, matters that

and thereby created a central platform for our tenants. 20 the responsible departments or the services points onemployees are available for addressing the different con- site. Through the improved availability and shorter recerns via telephone or e-mail: standardised processes sponse times, the service centre contributes substan-

Improved availability for our tenants

Our service points: customer service in the neighbourhood

With our eight services points, we offer tenants and inter- contract questions and inquiries regarding a change of ested parties a contact point in their vicinity. The em- residence. In addition, commercial and technical service ployees on-site provide information about leasing; inter- staff coordinates all concerns regarding living in our real ested parties can look through housing offers and make property. Many tenants are already making use of the new viewing appointments. The service points also answer service.

> 8 service points as direct contact points in Berlin, Frankfurt/Main and Rhine Main



Our business segments

Deutsche Wohnen Corporate Real Estate GmbH



 Our steps are strategically motivated and serve for the sustainable increase in value of our property portfolio. <

> Gerald Klinck Executive Committee and Managing Director Deutsche Wohnen Corporate Real Estate GmbH

> > Deutsche Wohnen Corporate Real Estate GmbH combines the responsibilities for portfolio management, acquisition, and disposals. Our value chain begins and ends there. The portfolio management includes detailed market and property analyses. This review forms the basis for a competent evaluation of the residential property portfolio as well as for potential acquisitions and disposals.

> With our local market knowledge and a detailed analysis of all factors relevant to operating profit, we create the basis for the continuous optimisation of our core portfolio. <

Our portfolio planning covers all 174 locations in which we are represented. The majority is located in our core markets Berlin, Frankfurt/Main and the Rhine Main area. We plan to acquire further holdings here according to our portfolio strategy, in order to integrate them into our portfolio or to sell them as condominium units, the so-called privatisation. In addition to operative growth, mergers, acquisitions, and large portfolio acquisitions are at the centre of the long-term planning. These acquisitions are the responsibility of the Management Board and are carried out in close cooperation with the portfolio management. Against the backdrop of additional, sustainable growth, we plan to also use market opportunities in other metropolitan areas in addition to our core regions, if the property corresponds to our portfolio strategy.

> In 2010 we will buy up additional property which ensures economies of scale in the asset management and opens up new potentials for single privatisation. <

Divestitures are made on the basis of detailed sales plans with a largely independent and highly qualified sales team. We have clearly defined the property to be disposed according to the portfolio analysis. Block sales primarily serve the portfolio adjustment and will be enhanced in the coming year, as well. We were able to sell the majority of these holdings at fair value in 2009. In single privatisation, we already exceeded our target value for 2009 in October.

> In the single privatisation alone, we were able to increase the number of sold units by 17.8 % to an aggregate of 675 units compared to 2008 through successful marketing in 2009. <

Through the continuous examination of the holdings and the careful selection of new property, we are in a continuous process of change, reorganisation, and optimisation. Strategic acquisitions make a significant contribution to the increase of our portfolio value which we determine via internal expert assessments. For the validation of these expert assessments, we have our entire holdings evaluated externally once a year.



Transaction volume 2009 EUR 85.7 million

Disposals in EUR m





Turnover 2009: approximately EUR 38.7 million

1.350 retirement units in 5 federal states

Living and care in retirement - those are the core competences of KATHARINENHOF[®] Seniorenwohn- und Pflegeanlage Betriebs-GmbH. The wide range offers convincing answers to the individual needs and wishes

By 2050, the number of people over 65-year-olds in the general population will have risen from currently 19.3% to 36%. In the course of this demographic tendency, we have an offer that specifically addresses the growing demand: KATHARINENHOF[®] offers comfortable living in an environment appropriate for the elderly and care facilities and service oriented care. The company is represented in the five federal states Berlin, Brandenburg, Saxony, Lower Saxony, and Rhineland-Palatinate with 935 employees.

In good hands with self-determination

The care facilities are specialised in the protection and promotion of the individual needs of each individual in need of care. High-standard living quality according to state-of-the-art standards and innovative care offers characterise the special living environment. A multitude of activity options as well as scientifically backed-up therapy and communication processes help to stay

The medical service of German health insurance companies (Medizinischer Dienst der Krankenkassen, MDK) confirms the high quality of our facilities. Seven of our facilities were already graded and received consistently good to excellent care grades.

In addition, we offer private living with comprehensive service in our retirement residences. The surroundings of the facilities are selected especially carefully. Attractive opportunities for hiking and walking, good traffic connections, and interesting leisure activity offers make a mobile life in an intact

With KATHARINENHOF[®], we offer the elderly persons a constructive option for shaping their life and show that joy and vitality are the focus at every age and also for those needing help.



With long-term increase in value on the market

With 49,026 units, our residential property portfolio represents the core of our business activity. With an area of approximately 3 million m², the majority of our holdings is located in the growth regions Berlin, Frank- nantly located in the key regions Brandenburg and Rhinefurt/Main and Rhine Main. In our portfolio strategy, we count on growth and the continuous optimisation of the core portfolio.

The starting point of our portfolio strategy is the segmentation of the property portfolio into core and disposal portfolio.

The core portfolio is our most important portfolio and in- listed in our own properties. cludes property that shows further potential for increase in value and is therefore managed long-term by Deutsche Wohnen. It is subdivided in two clusters for optimal strategic control: cluster A contains properties that gain in value through increases in rent and reduction of vacancy. The above-average current gross rent potential in the housing units in cluster B is raised through additional investments in the medium-term.

privatisation, predominantly in Berlin, Frankfurt/Main developmental strategies for our buildings. and Rhine Main, includes property that is sold in the context of single privatisation. Block sales are targeted to

dispose of property in the course of a portfolio adjustment, especially where location and characteristics no longer correspond to our portfolio strategy. They are predomiland-Palatinate.

The realisation of developments and opportunities on the market does not only impact disposal property. Block sales are also possible in cluster A, if the margin from the disposal is significantly above the value that sustainable management would generate.

The DB 14 portfolio has a special role and is therefore not

The division of the property into the described cluster groups has proven itself in the past years and is a dependable basis for the expert evaluation of our properties. However, the analysis of our real property showed that a reorganisation of the properties in the existing clusters is advisable. As the tables show, we strengthened the core portfolio and raised it from 33,507 to 37,546 units. The disposal property decreased by 4,039 units. With the new The disposal property consists of two areas: the single portfolio profile, we can optimally pursue differentiated



Reorganisation of the portfolio for 2010

New grouping

Portfolio overview as of 12/31	1/2009							
		Residential		Commecial	Parking	Fair V	/alue	Multiple on potential gross rent
	Units	Rent	Vacancy	Units	Units			
		EUR/m²	%			EUR m	EUR/m²	EUR m
Core portfolio	37,546	5.33	2.7	380	9,842	2,187	943	14.1
Berlin	21,908	5.23	1.5	250	1,847	1,285	961	14.4
New federal states	1,150	4.93	4.1	28	305	55	696	11.4
Frankfurt/Main	3,658	6.83	2.0	44	1,808	332	1,440	17.2
Old federal states	10,830	5.08	5.4	58	5,882	516	766	12.2
Disposals	8,858	4.89	10.3	61	3,096	392	691	11.5
Single privatisation	4,347	5.43	8.3	16	1,655	263	908	13.5
Adjustment	4,511	4.32	12.9	45	1,441	129	465	8.7
Own properties	46,404	5.24	4.1	441	12,938	2,580	894	13.6
DB 14	2,622	5.51	4.3	29	2,615	170	913	12.9
Own properties incl. DB 14	49,026	5.26	4.2	470	15,553	2,750	895	13.5

Old grouping

Portfolio overview as of 12/31/2009								
	Re	sidential		Commecial	Parking	Fair Va	alue	Multiple on potential gross rent
	Units	Rent	Vacancy	Units	Units			
		EUR/m²	%			EUR m	EUR/m²	EUR m
Core portfolio	33,507	5.40		367	7,988	2,036	981	14.4
Berlin	22,636	5.21	1.5	272	1,856	1,321	951	14.3
Frankfurt/Main	3,658	6.83	2.0	44	1,808	332	1,439	17.2
Rhine-Main	3,157	5.87	4.6	41	1,912	209	1,002	13.8
Rheintal-Süd	4,056	4.79	5.3	10	2,412	174	701	11.9
Disposals	12,897	4.86			4,950	544	671	11.2
Single privatisation	4,386	5.41	8.5	16	1,671	263	903	13.5
Block sales	8,511	4.55	9.7	58	3,279	280	540	9.7
Own properties	46,404	5.24		441	12,938	2,580	894	13.6
DB 14	2,622	5.51	4.3	29	2,615	170	913	12.9
Own properties incl. DB 14	49,026	5.26		470	15,553	2,750	895	13.5

¹ not including North Hessen



Our residential property portfolio





	Co	re portfolio	Disp	posal property	
	Co Cluster A	re portfolio Cluster B	Disp Single privatisation	posal property Block sales	
Berlin					
Berlin New federal states	Cluster A	Cluster B	Single privatisation	Block sales	
	Cluster A 19,950	Cluster B 1,958	Single privatisation	Block sales	
New federal states	Cluster A 19,950	Cluster B 1,958	Single privatisation	Block sales 614	
New federal states Brandenburg	Cluster A 19,950 812	Cluster B 1,958	Single privatisation 2,006	Block sales 614	
New federal states Brandenburg Frankfurt/Main Rheintal-Nord	Cluster A 19,950 812 3,658	Cluster B 1,958	Single privatisation 2,006	Block sales 614	
New federal states Brandenburg Frankfurt/Main	Cluster A 19,950 812 3,658 2,694	Cluster B 1,958 338	Single privatisation 2,006 639 313	Block sales 614	
New federal states Brandenburg Frankfurt/Main Rheintal-Nord Rhine-Main region	Cluster A 19,950 812 3,658 2,694 2,599	Cluster B 1,958 338 	Single privatisation 2,006 	Block sales 614 623	

Our residential property portfolio

Rent-return strength and appeal

The focus of our holdings is on the metropolitan areas Berlin as well as Frankfurt/Main and Rhine-Main. 68% of our core portfolio is concentrated in these growth-strong core regions. The market potential of Berlin and Frankfurt/Main is enhanced by numerous other advantages in addition to the country-city migration.

Why Berlin?

by the population which has been ingly rising. A growing number of

The German capital offers great cold rent costs so that the amount of mand for additional housing units. innovative and future viability with low-priced and attractive housing. The positive development of lowcreativity, highly qualified employees, units is an additional locational ad- priced rents above all of high-value and increasing economic importance. vantage. However, the demand above housing units is already becoming Berlin's positive image is confirmed all for small housing units is increas- apparent now. growing for years. The capital bene- one-person households due to immifits from a relatively low level of net gration makes for an increased de-

Why Frankfurt/Main?

the Main river is characterised by its Frankfurt's appeal. enormous economic concentration The level of net cold rent costs is ac- nificantly increased through the indiand the economic growth which has cordingly relatively high. A growing vidualisation of living in the last few been unceasing for years. The popula- population with simultaneously sink- years. tion shows an above-average high in- ing construction activity makes for an come and strong purchasing power - increasing need for housing units.

The metropolis and banking city on two factors that additionally support Above all the number of one-person



and two-person households has sig-



Our residential property portfolio

PANKOW ······

Rent development 2009: 2.8 % to 5.00 EUR/m² Vacancy rate development 2009: 6.5 % to 3.4 %

REINICKENDORF -----

Rent development 2009: 2.7 % to 4.83 EUR/m² Vacancy rate development 2009: -73.6 % to 1.4 % (\mathbf{r})

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TEGEL ·····

Rent development 2009: 3.8 % to 5.03 EUR/m² Vacancy rate development 2009: -47.4 % to 2.1 %

CHARLOTTENBURG

Rent development 2009: 5.4% to 5.37 EUR/m² Vacancy rate development 2009: -80.1% to 1.3%

WILMERSDORF

Rent development 2009: 3.9% to 6.16 EUR/m² Vacancy rate development 2009: -39.2% to 2.7%

ZEHLENDORF ·····

Rent development 2009: 7.8 % to 5.94 EUR/m² Vacancy rate development 2009: - 38.2 % to 1.5 %

STEGLITZ -----

Rent development 2009: 4.5% to 4.97 EUR/m² Vacancy rate development 2009: – 28.9% to 2.1%

BRITZ Rent development 2009: 3.8% to 5.17 EUR/m² Vacancy rate development 2009: - 45.6% to 1.5%

BERLIN

Housing units: 24,528 Publicly funded: 12.9% Rent EUR/m²: 5.20 Rent development 2009: 4.4% Vacancy rate: 2.2% Vacancy rate development: - 42.3%

MARIENDORF

Rent development 2009: 3.7 % to 4.99 EUR/m² Vacancy rate development 2009: -63.8 % to 0.7 %

GROPIUSSTADT

Rent development 2009: 5.1 % to 4.33 EUR/m² Vacancy rate development 2009: -34.0 % to 1.9 %

TREPTOW

Rent development 2009: 3.3% to 5.04 EUR/m² Vacancy rate development 2009: -25.9% to 5.9%

OTHERS

Rent development 2009: 3.9% to 5.07 EUR/m² Vacancy rate development 2009: -43.4% to 3.7%

FRANKFURT

Housing units: 4,302 Publicly funded: 6.5% Rent EUR/m²: 6.75 Rent development 2009: 2.2% Vacancy rate: 3.3% Vacancy rate development: -33.8%

ZEILSHEIM ····· Rent development 2009: 2.3 % to 6.45 EUR/m² Vacancy rate development 2009: - 29.2% to 2.5%

UNTERLIEDERBACH ······ Rent development 2009: 1.6 % to 6.82 EUR/m²

Vacancy rate development 2009: -44.3% to 2.8%

GRIESHEIM -----

Rent development 2009: 2.3% to 6.48 EUR/m² Vacancy rate development 2009: -42.7% to 2.5%

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FECHENHEIM

Rent development 2009: 2.3% to 6.95 EUR/m² Vacancy rate development 2009: -25.4% to 5.0%

WESTEND-NORD

Rent development 2009: 3.6% to 6.59 EUR/m² Vacancy rate development 2009: -71.5% to 0.8%



OTHERS

Rent development 2009: 2.3 w to 7.24 EUR/m² Vacancy rate development 2009: - 20.1 % to 5.9 % **Our commitment**

Staff

What challenges you in the company?



Rita Schnittger, Staff IT, Deutsche Wohnen AG

> The challenge for me consists above > The opportunity to be allowed to all in working efficiently by using the newest technologies, in order to get as closely as possible to my goal to achieve the best support possible for the users. <



Thorsten Schick, Staff Rental Control and Development, Deutsche Wohnen Management GmhH

take on ever new tasks and to thus expand my personal development perspectives. <



Nadine Huras, Back Office, Service Point Head Office, Deutsche Wohnen Management GmbH

> My current challenge in the company is the post-processing and/or creation of documents of the day-to-day operations in the rental area that has become necessary through the conversion to SAP. <



Tobias Wriedt, Controlling/Financing, Deutsche Wohnen AG

> By ensuring the data quality and constant improvement of the credit portfolio analysis, I can contribute to a dynamic company. <

KATHARINENHOF®





> Our goal: to always be one of the best in the industry. <



Falk Laloi, Section Manager Disposal, Deutsche Wohnen Corporate Real Estate GmbH

> To reconcile customer needs and company objectives in economically difficult times. <

Our commitment

Staff

Professional, fair, motivated

Our successful business development is in no small part in the company for up to 30 years. Added to this are 71 new attributable to our employees. Their qualification and pro- hires in the past year. The number of trainees has amountfessionalism also determine the future growth of the ed to approximately 30 for years. We are committed to company. Our appreciation becomes apparent in the vi- keep this number in the future. KATHARINENHOF® Sebrant and open corporate culture. Fairness when working niorenwohn- und Pflegeanlage Betriebs-GmbH employs together and reliable cooperation characterise the contact another 52 trainees. with business partners, customers, and colleagues. The business climate is characterised by dynamism and effi- Firm components of our business policy are the continued ciency through the challenges of the industry. The team is oriented towards success and committed to customer satisfaction and product quality, and thus plays an important role.

We place special emphasis on the well-balanced ratio of our staff. The high proportion of female employees is an essential part, but the mixture of experienced and learning employees is also important. Many of our employees have been with us for a long time, some of them working



	A harden	
	Personnel operational figures Housing	
	Employees of Deutsche Wohnen	355
1	thereof men in percent	39
	thereof women in percent	61
	Proportion of women in leading positions in percent	44.4
	Staff turnover ratio at Deutsche Wohnen in percent	3.1
	Average age in years	38.6
1		
1	Personnel operational figures Nursing and residential care	homes
	Employees of KATHARINENHOF®	935
L	thereof men in percent	15
	thereof women in percent	85
5	Proportion of women in leading positions in percent	83.3
	Staff turnover ratio at KATHARINENHOF® in percent	2.4
	Average age in years	43

education of the employees and the qualified mentoring of the trainees. We give them the opportunity to work inde-

pendently and to attain a high qualification with a large number of different training stations. In addition, we are

specifically interested in keeping our youngest employees

long-term and offering them the prospect of employment.

Quite a number of our former trainees work in leading

positions today.

Company summer event 2009

What does your career at Deutsche Wohnen look like?

In 1996, I started my training as real estate agent at GEHAG. I then worked for the department management control and planning. While already working, I qualified as a real estate specialist and successfully completed a bachelor degree. In 2008, I took over as head of the portfolio management department.

What do your responsibilities entail?

The portfolio management represents various task fields of the Group. First and foremost, the department is responsible for the strategic orientation of the portfolio which also includes the acquisition of new property. Our activity takes place essentially through the analysis of the existing and/or future real property, market observation, and the close collaboration with the other departments.

76% of the employees

are women



In addition, we are responsible for the evaluation of the portfolio as well as internal and external reporting.

What do you appreciate in particular in working for Deutsche Wohnen?

There are several aspects. On the one hand, my professional career already shows that I had the opportunity from the start to continue to earn qualifications according to my interests and consequently also take on leadership positions. On the other hand, I always feel that I am making an important contribution to the success of the company with my work. I can give my thoughts free rein and also take the unorthodox route once in a while.



Youth and social affairs

One city, one home

What does living together mean? With the family centre "Manna", we created a place of vital neighbourhood for the residents of Gropiusstadt in Berlin. Here, living next to one another becomes living and working together.

With our support, the German aid organisation Malteser find support, and our tenants with immigrant background Hilfsdienst opened a meeting and leisure centre in Berlin have the opportunity to participate in language courses. Neukölln last year. The centre has something to offer to Meetings are organised for senior citizens, but also visits all generations: approximately 40 children receive a hot and accompanying services are on offer. In addition, the meal and help with their homework, and use the varied open neighbourhood club brings the residents closer tooffers of leisure activities every day. Young people find ori- gether and contributes to the quality of housing and entation help in the vocational guidance service. Parents living of our tenants.



6 November 2009: Inauguration of the family centre "Manna"



Little tenants, large projects

one of the districts of Berlin with the most children, a special place exists with the "Kiddies Daykita".

For the day-care centre "Kiddies", a former commercial architectural and room-psychological insights. This property in the housing estate Waldsiedlung that is pro- resulted in an environment that positively affects the chiltected as historic monument was restored in a manner dren and promotes their joy of discovery. Creative ideas, appropriate for children. In close consultation with the innovative care, and an environment appropriate for chilfounder and through extensive constructional measures, dren make the day-care centre popular with little and big we adapted the premises to the new challenges. The tenants in equal measure. rooms were individually designed on the basis of eco-

Where do children feel more comfortable than in an environment that does justice to their world? In Zehlendorf,



Our commitment

Art and culture



Rachel Kohn



Jürgen Kellig

1988: Foundation of the GEHAG Forum through Heinz-Viktor Simon, Chief Executive Officer GEHAG



Picture on the left: Angelique van Wesemael

> Picture on the right: Ernst Baumeister

GEHAG Forum In the tradition of modernism

Art has a long history with us. Its roots can be found already in the 1920s: at that time, the Berlin GEHAG worked together with Bruno Taut. As a successful architect, he designed tenements; however, he originally came from painting and was a member of the artist union "Gläserne Kette (glass chain)". In Taut's honour, the first exhibition of the GEHAG Forum, established in 1988, was about a residential home in Dahlewitz which he designed and configured in terms of colour. Since then, more than 140 artists have presented their works. Then as now, it has been our goal to give the manifold positions of modern art a platform and to give employees, customers, and visitors a better understanding of it. In addition to architectural works, we have exhibited paintings, etchings, and drawings, but also sculptures as well as video art. With topical variety and the integration of works away from the main stream, the GEHAG Forum has turned into a recognised place of contemporary art in the last 22 years.







July 2007: Foundation of the "Initiative world heritage" for the sensitisation of the public to the cultural heritage of social housing construction

A heritage with a future

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Living in distinguished architecture – historical, modern and sustainable, this is what our location Berlin offers: The UNESCO world heritage estates Hufeisensiedlung Britz, Weiße Stadt, and Siemensstadt have in part been in our property already since 1920. They are part of the most important construction and sociological reform contributions in Berlin of the 1920s and 1930s. Especially today, the large landscaped housing estates are sought-after places to live. With their high quality in design and efficient floor plans, they offer what a place needs to live and feel great. In addition, the current tendency to urban infrastructure and away from rural withdrawal make their location attractive to many people looking for a place to live. With their comfortable flats and family-friendly row houses, the estates have something to offer to everyone. The legacy of the architects Bruno Taut, Walter Gropius, Hans Scharoun and many others is a challenge for us: The preservation of the estates and their rehabilitation according to standards of the protection and preservation of historic monuments take place according to strict stipulations. Ms. Eike Petersen, architect of our company, talks about this unique architectural heritage and its challenges for Deutsche Wohnen.



Art and culture

Protection and preservation of historic monuments with zeitgeist

What makes the "Estates of the Berlin Modernism" that are part of the holdings of Deutsche Wohnen a UNESCO world heritage?

The style of the "modern architecture" at the beginning of the 20th century finds its most beautiful expression in these estates: light and air for metropolitans, human ble factors for living quality, which at that time determined construction in the estates of the Berliner Modernism for the first time – and sent impulses for modern architecture from Berlin out into the entire world

What is the condition of the built volumes 80 years after construction?

On principle, the estates are well preserved. However, over the decades, changes were made that were not always according to the standards of the protection and preservation of historic monuments, for example the coldimensions and urban vicinity - today, these are inestima- ouration of the windows and façades, the plaster structure, or installations by tenants like balcony enclosures made of glass.

How does Deutsche Wohnen deal with this?

Our task is the reconstruction and preservation of the valuable built volumes. Through careful building-back to the original appearance, we acknowledge our company history and the visions of social housing construction of those times. The housing estate Hufeisensiedlung is a good example for this.

June 2009: Presentation of the UNESCO certificate for the estates of the Berliner Modernism



Which measures were implemented there?

After detailed inventory taking and investigations from On the one hand, we will continue the work already starta conservation standpoint, we carried out energetic ed. On the other hand, we will redesign the front gardens improvements in the context of the protection and preser- at Lowise-Reuter-Ring according to the historic example. vation of historic monuments: In 2009, during the first Further goals are the improvement of the living environbuilding phase, the ceilings of the basements and the top ment as a whole and the development of the tourist appeal storeys received thermal insulation, single-pane windows of the estate. Longer-term we plan to reconstruct one of in the attic storey were exchanged for wood/insulating the row houses with original furnishings, in order to show glazing, and the glass balcony enclosures were removed. visitors and inhabitants of the estate the living and hous-In addition, we repaired the first facades and re-plastered ing conditions of that time. them

> August 2009: Sponsorship grant of the Senate Department for Urban Development Berlin for the energetic restructuring

What does Deutsche Wohnen plan for 2010?

Where do you personally see the greatest challenge?

The UNESCO estates are a unique cultural heritage. Their architects fulfilled the high standard to create places where people like to live. We want to sensitise the public to the value of the estates and give them an understanding of the special characteristics of these buildings.



Our commitment

Environment

For tomorrow's challenges

By the year 2020, the German Federal Government wants to have lowered CO₂ emissions by 40%. We are already now contributing to this goal: with energetic rehabilitation measures that protect the environment, increase the property value, and are affordable for our tenants.

Almost 20% of the entire energy consumption in Germany are caused by buildings. Old buildings, which make up for approximately 18 million housing units, offer enormous savings potential in energy consumption. Many of our holdings are also part of this; in addition, a large part of our real property are listed buildings. These buildings are of important historic and cultural value, which is why their energetic rehabilitation and modernisation are subject to restrictions. This is why we focus even more on efficient heating technology and ecological forms of heat supply.

One example for saving valuable primary energy shows Berlin's Gropiusstadt. Here, a new power plant was constructed on the basis of wood with a primary energy factor of 0.0. The wood-fired power station supplies the approximately 50,000 inhabitants of Gropiusstadt safely and environmentally friendly with heat. The use of wood leads to an annual CO₂ reduction of approximately 160,000 t compared to the prior supply on coal basis. In addition, the power plant contributes with 3% to the CO₂ reduction goal of the German capital. The residents also benefit from the plant along with the environment, because heating costs were reduced by 30% on average. The joint project of RWE/HARPEN EKT and GbR Fernheizung Gropiusstadt, a consortium of Deutsche Wohnen and other housing companies in Gropiusstadt, received the 1st price of the Berliner KlimaSchutzPartner (Berlin climate protection part- central energy supply system from oil to gas as well as ner).

In Berlin-Zehlendorf, we replaced the original decentral- costs by 15%. ised heat supply with district heating connections in com-

bination with combined heat and power and thereby lowered the primary energy demand by more than half.

District heating has many advantages: since no energy processing takes place in the residential areas, waste heat losses through flue gases are avoided. The residential environment also substantially improves because no emissions are generated on-site. There are additional advantages together with the combined heat and power generation: here, the heat generated during the process of power production is used to supply the residential areas. This way, the CO₂ emissions are significantly lowered in comparison with other forms of energy production. In addition to the positive ecological effects, district heating also has financial advantages that benefit our tenants. 40% of our housing units are already connected to district heating. In future, we will set-up additional holdings with this sustainable form of heating. In Berlin-Pankow, for example, the first building phase for the conversion of the heating systems, like gas storey heating, to district heating starts in 2010.

In the UNESCO world heritage estate "Weiße Stadt" in Berlin we showed that energy-efficient modernisation and the protection and preservation of historic monuments are not mutually exclusive: through the conversion of the through measures to improve the automatic control technology, we managed to lower CO₂ emissions by 30% and

Gropiusstadt Reduction of the heating costs by 30% on average

Waldsiedlung: Reduction of the primary energy demand by 53.7% after the modernisation



Schedule 2010

22 February 2010 DVFA Real Estate Conference, Frankfurt/Main

11 – 12 March 2010 Kempen & Co "European Property Seminar", New York

26 March 2010 Conference Call, Results of the Financial Year 2009

15 April 2010 Publication of Annual Report 2009

20–21 April 2010 Credit Suisse Global Real Estate Conference, London

27 April 2010 Merrill Lynch Small Mid Cap Conference, London

31 May 2010 Publication of Interim Report as of 31 March 2010/1st quarter

15 June 2010 Annual General Meeting 2010, Frankfurt/Main

30 August 2010 Publication of Interim Report as of 30 June 2010/Half-year results

28–29 September 2010 Merrill Lynch Global Real Estate Conference, New York

4–6 October 2010 Expo Real, Munich

19 October 2010 IIA–10th Initiative Immobilien-Aktie, Frankfurt/Main

17 – 18 November 2010 WestLB Germany Conference, Frankfurt/Main

22–24 November 2010 Eigenkapitalforum Deutsche Börse, Frankfurt/Main

29 November 2010 Publication of Interim Report as of 30 September 2010/3rd quarter

IMPRINT

Publisher Deutsche Wohnen AG

Design WE DO communication GmbH GWA

Picture credits

Georgios Anastasiades Felix Krumbholz Deutsche Wohnen AG KATHARINENHOF® Alex Otto Photography Fotolia Kiddies Daykita Malteser Hilfsdienst e.V. Deutsche Wohnen AG

Registered Office Pfaffenwiese 300 65929 Frankfurt/Main Germany

Phone +49 (0)69 976 970 0 Fax +49 (0)69 976 970 4980

Berlin Office Mecklenburgische Straße 57 14197 Berlin Germany

Phone +49 (0)30 897 86 0 Fax +49 (0)30 897 86 100

info@deutsche-wohnen.com deutsche-wohnen.com